
Privacy Policy for CC-Connect App

Last Updated: September 23, 2025

Cyprus Constructions (“we,” “our,” “us”) values your trust and privacy. This Privacy Policy explains how we collect, use, share, and protect your personal data when you use the **CC-Connect App**, which provides property, lifestyle, and digital wallet services across Cyprus Constructions projects.

1. Information We Collect

When you use CC-Connect App, we may collect the following types of information:

- **Account Information:** Name, phone number, email, address, password/credentials.
 - **Property & Rental Data:** Property IDs, booking records, rental agreements, homeowner and tenant details.
 - **Transaction Data:** Wallet balance, top-ups, payments, receipts, vouchers, loyalty points, transaction history.
 - **Device & Usage Data:** IP address, device identifiers, app logs, and in-app activity.
 - **Location Data:** For features such as property access, rental check-ins, and location-based services (only with your consent).
 - **Communication Data:** Customer support messages, service requests, and chat interactions.
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2. How We Use Your Information

We process your personal data for the following purposes:

1. To **create and manage user accounts**.
2. To **provide property management, rental, and lifestyle services**.
3. To **enable digital wallet and payment transactions**.

4. To **send notifications** about bookings, payments, and community updates.
 5. To **improve security**, detect fraud, and comply with applicable laws.
 6. To **analyze app usage** and enhance user experience.
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3. How We Share Your Information

We do not sell your personal data. However, we may share it in the following cases:

- **With Service Providers:** Payment processors, hosting services, and IT providers assisting us in operating the app.
 - **With Property Owners/Managers:** For rental requests, booking confirmations, and service coordination.
 - **With Affiliates & Subsidiaries:** Within Cyprus Constructions group companies for operational purposes.
 - **For Legal Obligations:** If required by law, regulation, or court order.
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4. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes described above, or as required by law. Transaction and compliance records may be kept longer for audit and regulatory reasons.

5. Data Security

We use appropriate technical and organizational measures to protect your data, including:

- Encrypted communication (SSL/TLS)
- Secure authentication (SSO, role-based access)
- Regular audits and monitoring

However, no system is 100% secure, and we cannot guarantee absolute protection.

6. Your Rights

Depending on local laws, you may have the right to:

- Access and request a copy of your data
- Correct or update your personal information
- Request deletion of your data (subject to legal requirements)
- Withdraw consent for optional services such as location tracking or marketing notifications

Requests can be made directly through the app or by contacting us.

7. Children's Privacy

CC-Connect App is not intended for children under 16. We do not knowingly collect personal information from children.

8. International Data Transfers

Your information may be processed in Cyprus and other jurisdictions where our partners or service providers operate. By using the app, you consent to such transfers, which will always follow data protection safeguards.

9. Changes to this Policy

We may update this Privacy Policy from time to time. Changes will be notified in-app or via email. Please review it periodically.

10. Contact Us

If you have questions, requests, or complaints regarding this Privacy Policy or your data, please contact:

Cyprus Constructions – CC-Connect Support

 İskele, North Cyprus

 info@cyprusconstructions.com